

Aesop® Customer Agreement

Exton, PA 19341 USA

Valid If Signed and Returned to Frontline By:

through 2011-2012 school year

pricing valid

Please Fax <u>ALL PAGES</u> of the signed Agreement to: (610) 363-3710

CUSTOMER DATA SUMMARY

Customer Information	Billing Information	
Customer: St. Lucie County Public Schools Address: 4204 Okeechobee Road	Account Manager:	Seth Gurss
Fort Pierce, FL 34947	Proposed Start Date: Initial Term:	Renewal 2011-2012, 2012-2013,2013-2014 School Year
Contact: Maurice Bonner Title: Telephone: 772-429-7507 Email: Maurice.bonner@stlucieschools.org	Billing Frequency: Cancellation Terms: Customer's Fiscal Year Start Date:	Billed annually based on 10 months 30 Days written notice

 AESOP SUBSCRIPTION FEES	ESTIMATED EMPLOYEES	RATE	ESTIMATED TOTAL
A. Employees Requiring a Substitute:	3,239	USD 0.90	USD 2,915.10
B. Employees Not Requiring a Substitute:	2	USD 0.30	USD 0.60
C. SCHOOL YEAR TOTAL (Summers are free)			
Estimated Monthly Investment			USD2,915.70
Estimated Annual Investment			USD 29,157.00

II. SET-UP & TRAINING FEES:	AMOUNT
 A. System Setup (Project Manager, Data Load, Configuration, Set-Up of Rules, etc) B. Training Options: 	USD 0.00
On-Site Training: Frontline staff trains Customer at their facility	0.00
C. Website Branding TOTAL ONE-TIME SET-UP & TRAINING FEES: (Invoiced at signing, due in 15 days) ** All travel and lodging costs are the responsibility of the school district**	

III.	SPECIAL INSTRUCTIONS AND ADDITIONAL TERMS:

IV. AMOUNT DUE AT SIGNING

USD 0.00

BY SIGNING BELOW, CUSTOMER CERTIFIES THAT IT HAS READ AND AGREES WITH THE **ADDITIONAL TERMS** ATTACHED HERETO AND INCORPORATED HEREIN AND SHALL BE BOUND BY THE SAME. Customer also agrees that the terms and conditions of this Agreement and the Additional Terms are confidential information of Frontline Placement Technologies, Inc. ("Frontline") and are not to be shared with any third party without the prior written consent of Frontline.

Customer:	Frontline Placement Technologies, Inc.		
Signature:	Signature:		
Name:			
Title:			
Date:			

ADDITIONAL TERMS:

- 1. <u>Subscription</u>. Customer is purchasing a non-exclusive, non-transferable, non-assignable, terminable subscription ("Subscription") for use of Frontline's employee replacement system ("Aesop®") by Customer and those employees Customer registers on Aesop® as "Designated Employees."
- 2. <u>Term.</u> The Subscription shall begin upon the execution of this Agreement and continue through the time in which the pricing is set forth on the first page of this Agreement. If neither party has given the other at least thirty (30) days written notice of its intent not to renew prior to the end of any Term, the Subscription shall automatically renew for the next year (the "Renewal Term").

 3. Payment.
- a. The System Setup Fee set forth on the first page of this Agreement will be invoiced to Customer by Frontline upon execution of this Agreement; but if Customer terminates this Agreement before completion of the setup process, Frontline will refund the System Setup Fee on a pro-rata basis, based on a six (6) week setup schedule;
- b. If Customer has elected to receive training at Frontline's facility, Customer shall be responsible for transportation, lodging and the like for Customer personnel. If Customer has elected to receive on-site training at Customer's facility, Customer shall not be responsible for the reasonable costs of transportation, lodging and the like for Frontline's training personnel;
- c. The Estimated Annual Investment and the Estimated Monthly Investment set forth on the first page of this Agreement are merely general guidelines based on Customer's usage estimates. At the end of the month that Aesop® is fully functional for Customer, Frontline will render a detailed invoice, showing the number of Customer employees entered into Aesop®, multiplied by the applicable Employees Requiring a Substitute Rate and Employees Not Requiring a Substitute Rate (collectively, the "Employee Rates") as set forth on the first page of this Agreement, to yield the actual monthly investment (the "Actual Monthly Investment"). This will be multiplied by the number of months remaining in Customer's school year, prorating any partial months, to yield the actual annual investment (the "Actual Annual Investment") for the Initial Term. There will be no charge for summer usage. Should the number of employees on Aesop® change significantly during the year, Frontline will recalculate the Actual Annual Investment and render an invoice, or present a refund, for the difference;
- d. In all subsequent Renewal Terms, before the start of the school year, Frontline will calculate the Actual Monthly Investment by multiplying the actual employees entered into Aesop® by the applicable Employee Rates, as amended from time to time, to yield the Actual Monthly Investment. This will be multiplied by ten (10) to yield the Actual Annual Investment for the ten (10) month school year. Said invoice shall be paid to Frontline by August 31st. Should the number of employees on Aesop® change significantly during the Renewal Term, Frontline will recalculate the Actual Annual Investment and render an invoice, or present a refund, for the difference:
- e. Frontline reserves the right to increase any of the fees after the Initial Term, by providing at least thirty (30) days prior written notice of same to Customer; and
 - f. Frontline invoices shall be paid within fifteen (15) days of the invoice date.
- 4. Aesop® Assistance. Frontline shall provide Customer with commercially reasonable: (a) assistance in the initial installation and setup of Aesop®; and (b) ongoing telephone assistance regarding the use of Aesop® during the Initial Term and any Renewal Term during normal EST business hours Monday through Friday; but: (i) all telephone assistance rendered by Frontline shall be to Customer's Aesop® Administrator; and (ii) Frontline shall not be required to provide "help desk" support for any questions or assistance that is not directly related to Aesop®.
- 5. Aesop® Operation. Aesop® will only attempt to contact substitute employees: (a) Sunday through Thursday from 4:00 p.m. to 11:00 p.m. EST; and (b) Monday through Friday from 5:00 a.m. to 10:00 a.m. EST Frontline makes no representation or warranty of any kind as to the availability, promptness, or reliability of any substitute employee actually contacted by Aesop®. Customer acknowledges and agrees that it must properly enter data and information onto Aesop® in order for Aesop® to operate properly. Customer shall be responsible to verify the accuracy of any of Customer's data entered on Aesop®.
- 6. <u>Aesop® Administrator</u>. At all times, Customer must have an employee who has obtained Aesop® administrator certification training from Frontline and who is certified by Frontline as an Aesop® administrator ("Aesop® Administrator"). If the Aesop® Administrator ceases to serve as such, Customer shall promptly and at its expense have a new employee obtain Frontline Aesop® administrator certification and be designated as an Aesop® Administrator.
- 7. <u>Vacancies</u>. Customer may use Aesop® to obtain a temporary employee when there is no absent employee ("Vacancy"). Filling a Vacancy is treated by Aesop® as if it was a regular replacement for an absent employee and is billed at the Employee Rates.
- 8. Subscription Restrictions.
 - a. Customer shall not assign, transfer, pledge or otherwise encumber or dispose of any of Customer's rights or obligations under this Agreement.
- b. The Subscription does not extend to any individual or entity not a party to this Agreement, any employees of Customer who are not either the Designated Employees or the Aesop® Administrator, or any business, school or operation acquired by Customer by merger, consolidation, purchase, operation of law or otherwise, unless Frontline agrees in writing to the extension or assignment of the Subscription. No right is granted for the use or access of Aesop® by any third party. A transfer of control or ownership of Customer shall be considered a prohibited transfer of Customer's Subscription.
- c. Frontline may assign this Agreement to any third party acquiring all or substantially all of Frontline's assets or stock. However, in such event, Wake County Public School System, may immediately terminate this Agreement and receive pro-rated Actual Annual Investment.
- d. Information regarding Customer's employees acquired by Frontline shall be confidential. Aggregated data not relating to individual employees of Customer acquired by Frontline in the course of performing this Agreement will be the sole property of Frontline.
- 9. Limitation of Liability.
- a. THE MAXIMUM LIABILITY OF FRONTLINE, ITS EMPLOYEES, AGENTS, REPRESENTATIVES, ATTORNEYS, OFFICERS AND DIRECTORS, FOR ALL DAMAGES, CLAIMS OR LOSSES WHATSOVEVER, INCLUDING THOSE RELATING TO ANY ERROR, FAILURE, MALFUNCTION, OR DEFECT OF Aesop®, ANY BREACH OF THIS AGREEMENT AND ANY NEGLIGENCE OR OTHER MALFEASANCE BY FRONTLINE SHALL NOT EXCEED THE AMOUNT OF FEES ACTUALLY PAID BY CUSTOMER TO FRONTLINE DURING THE PAST TWELVE (12) MONTH PERIOD.
- b. Upon termination of this Agreement for any reason, the provisions of this Section shall survive termination and continue in full force and effect.

 10. <u>Termination</u>.
- a. Customer may terminate this Agreement at any time, for any reason or no reason, on thirty (30) days prior written notice to Frontline. In the event Customer terminates this Agreement pursuant to this Section, Frontline shall be entitled to retain all monies received from Customer pursuant to this Agreement, to be paid for fees due up to the termination; and shall be relieved of further obligations to Customer. Frontline shall promptly return to Customer any data, confidential information, materials, records and other information furnished to Frontline by Customer. Frontline shall return to Customer, on a pro-rated basis, and fees paid in advance by Customer that were not earned as of the date of termination.
 - b. Frontline may terminate this Agreement for any breach by Customer.
- 11. <u>Public Disclosure</u>. Customer grants to Frontline the right to publicly disclose the fact that Customer is using Aesop®, for Frontline's advertising and other promotional purposes.
- 12. Copyright and Trademarks. All intellectual property pertaining to Aesop®, including trademarks and copyrights, is and shall remain the sole property of Frontline and its affiliated companies.