

**ATTACHMENT I - REFERENCE QUESTIONNAIRE  
ST. LUCIE PUBLIC SCHOOLS  
RFP 25-20  
SPEECH-LANGUAGE THERAPY & AUDIOLOGY SERVICES**

FOR: Amergis Educational Staffing  
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **May 8, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

**Company Providing Reference** Orange County Public Schools - Nonpublic/Charter Department  
**Contact Name and Title/Position** - Marlene Tricia Phillip-Magee, Director  
**Contact Telephone Number** - 407-317-3200 x 2002390  
**Contact Email Address** - marlenetricia.phillip-magee@ocps.net

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: Amergis has provided Speech and Language providers to support students in the non-public office.

2. How would you rate this Company's knowledge and expertise?  
\_3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?  
\_3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of  
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work, reports, logs, etc. produced by the Company?\_\_

5. 3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable) Comments:

6. How would you rate the dynamics/interaction between the Company and your staff?3  
(3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Erin Gallagher Rating: 3

Name: \_\_\_\_\_ Rating: \_\_\_\_\_

Name: \_\_\_\_\_ Rating: \_\_\_\_\_

Name: \_\_\_\_\_ Rating: \_\_\_\_\_

Comments: Erin is very knowledgeable, friendly and responds promptly to requests and emails.

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: The customer service provided by Amergis is top-notch. Very professional and always positive.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments:

9. Would you recommend this Company's services to your organization again?

Comments: We would definitely recommend Amergis to provide services for OCPS in the future.