

**ATTACHMENT I - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
RFP 25-20
SPEECH-LANGUAGE THERAPY & AUDIOLOGY SERVICES**

FOR: SPEECHCOM INCORPORATED
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **May 8, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

Company Providing Reference FULLERTON SCHOOL DISTRICT
Contact Name and Title/Position KOLBE KHONG, INFORMATION SYSTEMS SPECIALIST
Contact Telephone Number 714-447-2848
Contact Email Address kolbe_khong@myfsd.org

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: Our school district has used SpeechCom since April of 2021.

2. How would you rate this Company's knowledge and expertise? 3
_____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Anna Weber, the owner is very nice and professional.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines? 3
_____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: They are always willing to help with our district's needs, and very efficient. When they don't have any agency staff for us, they are honest and let us know up front so we can try another agency.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company? 3

_____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: They are very good with attaching timesheets to all invoices, so we can verify charges.

5. How would you rate the dynamics/interaction between the Company and your staff? 3

_____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: We are very happy with SpeechCom. Communication is excellent and efficient.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Anna Weber Rating: 3

7. With which aspect(s) of this Company's services are you most satisfied?Comments: They have always provided us with quality staff. They do not waste our time with resumes that don't meet our needs when we reach out for help.

8. With which aspect(s) of this Company's services are you least satisfied?Comments: We are overall very happy, and do not have any complaints.

9. Would you recommend this Company's services to your organization again?Comments: Yes. We are very happy with SpeechCom. Since 2021, we have done about \$630k in business with them.