

**ATTACHMENT I - REFERENCE QUESTIONNAIRE  
ST. LUCIE PUBLIC SCHOOLS  
RFP 25-20  
SPEECH-LANGUAGE THERAPY & AUDIOLOGY SERVICES**

FOR: WordPLAY Therapy Services, LLC  
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at [kimberly.albritton@stlucieschools.org](mailto:kimberly.albritton@stlucieschools.org) no later than 3:00 p.m., **May 8, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at [kimberly.albritton@stlucieschools.org](mailto:kimberly.albritton@stlucieschools.org). When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

Company Providing Reference Tallahassee Collegiate Academy (TCA)  
Contact Name and Title/Position Matthew Gregory - Dean of Students  
Contact Telephone Number 850-504-6307  
Contact Email Address matthew.gregory@tsc.fl.edu

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: N/A I have not worked with WordPLAY prior to their contract with TCA.

2. How would you rate this Company's knowledge and expertise?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: All WordPLAY representatives have shown a natural ability to observe students, collect meaningful data, and accurately determine whether a student may be experiencing speech and/or language delays.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: WordPLAY has been responsive to the evolving needs of our student population. They have ensured that any adjustments are implemented efficiently without compromising service quality

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: All documents received by WordPLAY are well-organized and produced in a timely manner. The company has a strong attention to detail and presents materials in a professional manner.

5. How would you rate the dynamics/interaction between the Company and your staff?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: The interaction between WordPLAY and the staff at TCA has been consistently positive and collaborative. Their SLPs listen to the team's input and show a commitment to working as partners toward the common goal of fostering success for the students.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Erica Talbot Rating: 3

Name: \_\_\_\_\_ Rating: \_\_\_\_\_

Name: \_\_\_\_\_ Rating: \_\_\_\_\_

Name: \_\_\_\_\_ Rating: \_\_\_\_\_

Comments: Erica has been an invaluable asset to our team at TCA. She always goes above and beyond the scope of her practice to connect with her students to provide the most effective care in her therapy sessions.

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: TCA has been the most satisfied with WordPLAY in their adaptability and expertise in the field of speech and language.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments:

N/A TCA has been satisfied with all aspects of WordPLAY services.

9. Would you recommend this Company's services to your organization again?

Comments:

Yes, absolutely. TCA plans to work with WordPLAY every year.