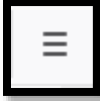


## Sharing a Computer and Can't Switch Accounts

### Firefox:

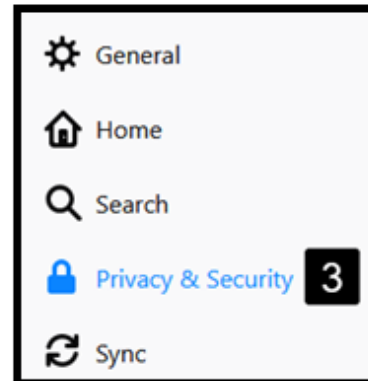
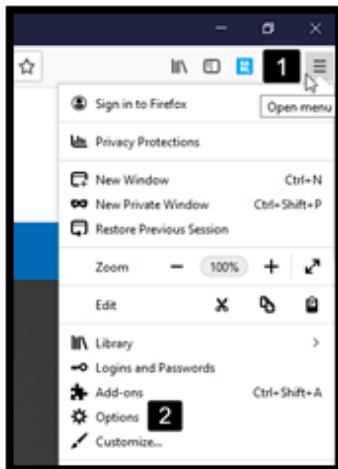
- *Issue:* Browser is holding on to the data within Canvas.
- *Fix:* Need to clear the cookies of the Browser upon closing.
- *Steps:*

1. Click on the  on the right side of the screen.

2. Go to Options.

3. Click on Privacy & Security.


4. Click on “Delete cookies and site data when Firefox is closed.”



## Sharing a Computer and Can't Switch Accounts

### Chrome:

- *Issue:* Browser is holding on to the data within Canvas.
- *Fix:* Need to clear the cookies of the Browser upon closing.
- *Steps:*

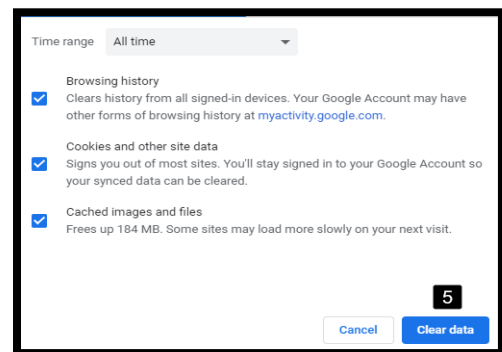
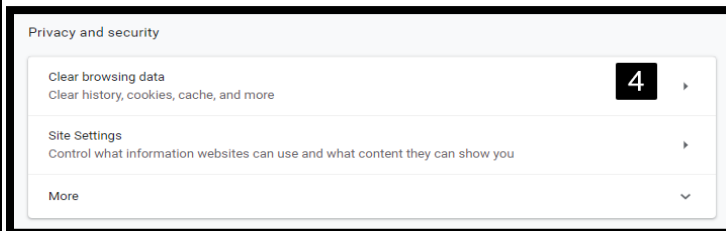
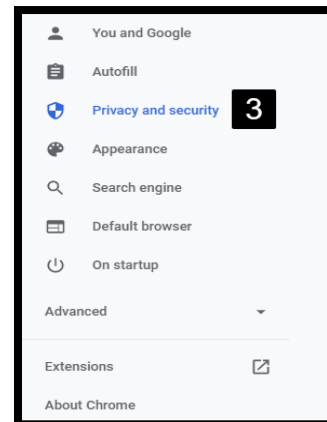
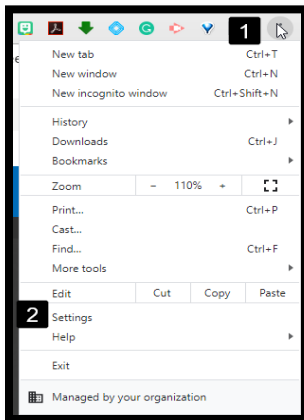
1. Click on the  on the right side of the screen.

2. Go to Settings.

3. Click on Privacy and security.

4. Click on Clear browsing data.


5. Be sure that all three boxes are clicked in Clear browsing data. Press clear data.



## Sharing a Computer and Can't Switch Accounts

### Microsoft Edge:

- **Issue:** Browser is holding on to the data within Canvas.
- **Fix:** Need to clear the cookies of the Browser upon closing.
- **Steps:**

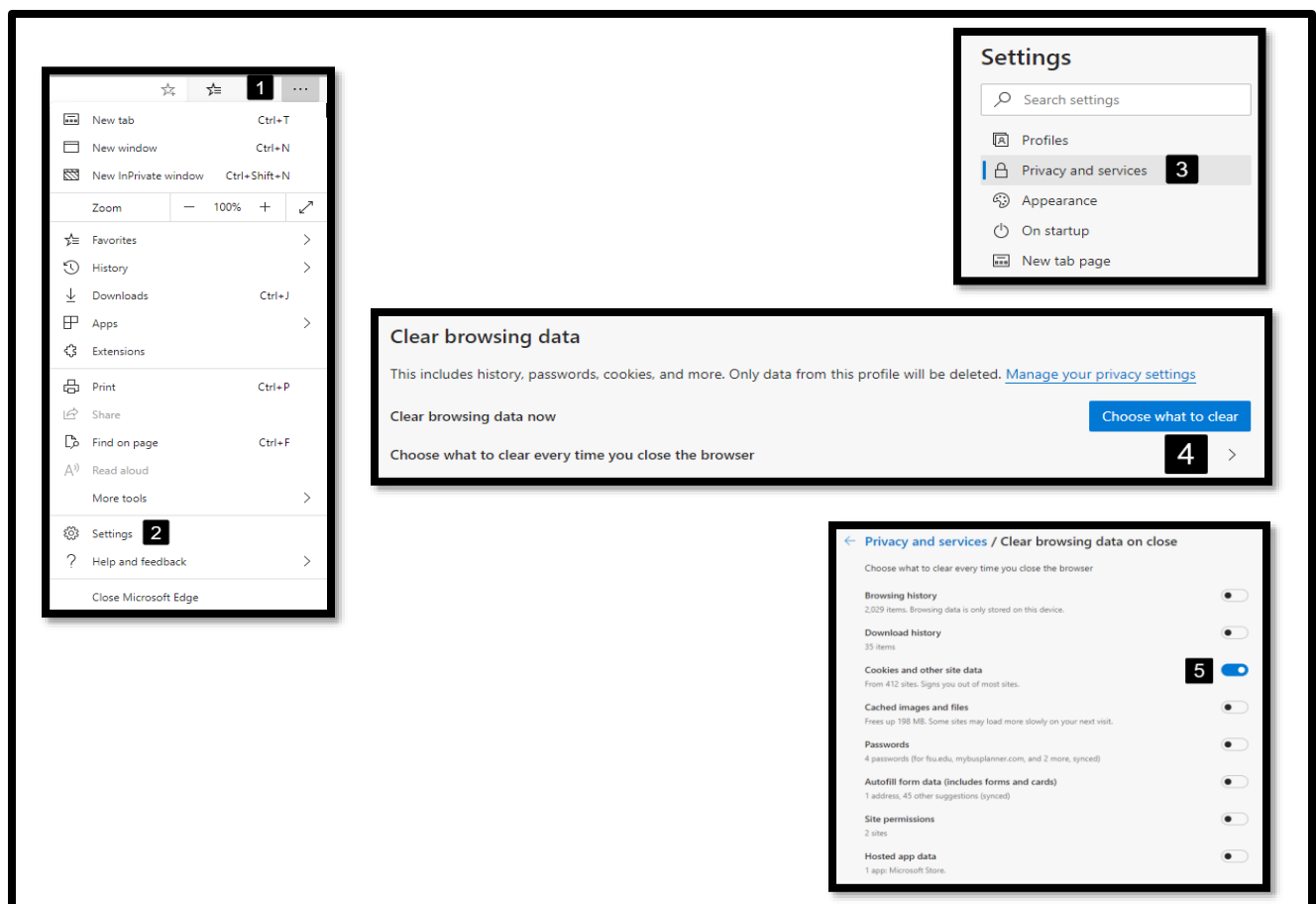
1. Click on the  on the right side of the screen.

2. Select Settings.

3. Click on Privacy and Services

4. Under Clear browsing data, select **Choose what to clear every time you close the browser.**

5. Turn on the Cookies and other site data toggle.



The screenshot illustrates the steps to clear browsing data in Microsoft Edge. It is divided into three main sections:

- Top Left:** Shows the Microsoft Edge browser window with the 'More options' menu (three dots) highlighted with a black box and the number '1'. The 'Settings' option in the menu is highlighted with a black box and the number '2'.
- Top Right:** Shows the 'Settings' application with 'Privacy and services' highlighted with a black box and the number '3'.
- Middle:** Shows the 'Clear browsing data' dialog box. The 'Choose what to clear every time you close the browser' option is highlighted with a black box and the number '4'.
- Bottom Right:** Shows the 'Privacy and services / Clear browsing data on close' settings page. The 'Cookies and other site data' toggle is turned on and highlighted with a black box and the number '5'.