

Frequently Asked Questions

I need to change my address or child's school...

You will need to contact [Student Assignment](#).

I want to change my bus route...

We are unable to change routes. Children are assigned a bus based on the address the school has on file. You can update your address with [Student Assignment](#).

I need to register my child for SLC School (first time student in this county)

You will need to contact [Student Assignment](#).

My child's bus stop is too far to walk...

We do our best to get the bus stops as close as we can. We aim to keep them .5 to 3 quarters of a mile. State Law states the stops cannot be more than 1.5 miles from the home. The bus stop that has been assigned is the closest we have for your child.

I want a different/closer community stop...

Community Stops are designed to bring as many students to one stop as possible, therefore they are not designed for walking. We are unable to move Community Stops.

I'm under 2 miles and had a stop last year, why not this year...

The stop may no longer be available. Per Florida State Law, bus stops are only offered if you reside 2 or more miles away from the school your child is attending.

Do I need an Alternate Address Form or Pay Ride?

Alternate Address: If you want to have your child picked up from a different stop than the address listed on file. This will be from the same stop in am/pm. The bus stop must already exist; we will not create a new stop.

(Example: child lives at home but needs a daily bus back and forth to grandma's house, baby sitter's house, etc.)

Pay Ride: If you want a different stop in the am and a different stop in the pm or an extra stop. The bus stop must be in the same zone and there must be an available seat on the bus. This allows you to have 2 different buses/stops assigned for a fee. The cost for this option is \$100 for the semester or \$200 for the year. (Example: pick up at moms in AM, drop off at dads in PM)

My child left an item on their bus...

SLPS is not responsible for items left on the bus. You can contact the Transportation Department and Dispatch will notify the bus manager. They will then reach out to the driver to have them check (when they are able to). If they locate the item, they will hold the item on board until the child boards the next time.

Why is the bus late?

Buses tend to run late the first week or two of school as students are still being added and routes continue to change, and schools hold the buses to ensure the students are on the correct buses. We apologize for the bus being late and thank you for your patience as students and schools are adjusting to the new year. After week 2 of school, automated calls will be sent out to advise if your child's bus is running behind.

I need an ESE bus...

ESE buses are available to children with Special Needs. The school's ESE chairperson and school staff will make the determination if the child is eligible for an ESE bus. If so, they will contact us to assign a bus for that student. The Transportation Department does not have a say in the ESE bus decision. We only assign the route once the school ESE chairperson approves.

I need an afterschool bus...

We only assign busing for after school programs or club based programs when they send us a list of students that need busing. Our routers will receive the info and assign buses at that time. We cannot assign a bus for after care until we receive notification from the after-school program.

Why do I have to pick up my child at the compound?

District policy states that any child in KG, Pre-K or 1st grade cannot get off the bus unless the parent/guardian is at the stop to pick them up. If you are not at the bus stop in time to pick up your child, the bus driver will keep the child on board and bring them into the compound. The policy is strictly enforced for the protection and safety of children.

How many students will be on my child's bus / will the buses be filled to capacity?

We are expecting a reduction in riders due to the virtual school option that has been offered. We will not know exact numbers until all students are routed. We will then balance our loads to minimize the number of students per bus.

What if there is a suspected/positive COVID case on a bus?

The bus will be taken out of service immediately and completely disinfected based on current CDC Guidelines.

We would notify the school principal and you will then be notified by the school.

[Please refer to our COVID guidelines](#)

Will the buses be disinfected? How often will the buses be cleaned?**What products are you using to clean the buses?****How can I be assured my child is safe riding the bus?**

[Please refer to our COVID guidelines](#)

St. Lucie Public Schools are following the CDC Guidelines to the best extent possible with additional measures that we have put into place. If you have concerns, we would strongly recommend considering alternate transportation.

Will you be taking student's temperature before boarding the bus?

No, at this time we will not be taking temperatures at the bus stops. St. Lucie Public Schools has determined the most effective method is to take temperatures at the schools where administrative staff are available to handle any unusual circumstances where a child appears ill.

Are students required to wear a mask while riding the bus?

Yes, St. Lucie Public Schools has required the use of masks for students while on the bus.

Will the bus drivers have additional masks on board for those students that don't have/forgot theirs?

Yes, each bus will have extra masks on hand

What happens if a student refuses to wear a mask?

St. Lucie Public Schools has required the use of masks for students to ride the bus. If a student refuses, we would treat this as a behavioral issue and the information will be forwarded over to the school administrators for disciplinary action.

Will students be required to use hand sanitizer before entering the bus?

Hand Sanitizer is available for use and we strongly recommend the students to use it.

Will the bus air conditioning still be turned on if the windows on the bus are down?

Yes, air conditioning will be on anytime we have students on board.

My child has special needs, etc. He can't wear a mask. Will he be denied transportation to school?

Will he be placed in a designated area on the bus?

St. Lucie Public Schools has required the use of masks for students to ride the bus. For this instance, we will do our best to isolate your child on the bus but we strongly recommend considering alternate transportation.

What happens to children who come to the bus stop with COVID symptoms? Will they be allowed to ride the bus?

We expect parents to keep their children at home if they are ill. If our drivers observe any child showing signs of illness, we will return the child to their parent if possible. We will not leave a student unsupervised. We will notify the school immediately to inform of illness.

How would I know if a student has COVID or not?

If our drivers observe any child showing signs of illness we will notify the school immediately. Additionally, per the CDC people can be asymptomatic and not show any signs of illness. If you have concerns, we would strongly recommend considering alternate transportation.

How are students going to social distance on bus?

St. Lucie Public Schools is following the CDC Guidelines to the best extent possible with additional measures that we have put into place. We are expecting a reduction in riders due to the virtual school option that has been offered. We will balance our loads to minimize the number of students per bus. If you have concerns, we would strongly recommend considering alternate transportation.

How are you going to enforce 6ft social distancing at the bus stops?

St. Lucie Public Schools is asking for parents help in teaching our students the importance of social distancing.